



Empowering digital health transformation

Deliver secure, patient-centric care
across delivery models with a full suite of
connectivity and communications solutions

Spectrum
ENTERPRISE



Technology is changing how and where providers deliver care

Providers and patients today expect access to seamless digital healthcare — whether via video, voice or in-person. To meet that expectation, the ability to rapidly and safely share protected health information (PHI) and other important data is essential. A resilient data and communications infrastructure is more important than ever.

For high-quality care experiences, and to meet the Quadruple Aim — improving patient and clinician experiences, lowering costs, and improving

care outcomes — healthcare organizations require reliable connectivity that can scale and adapt to this new environment.

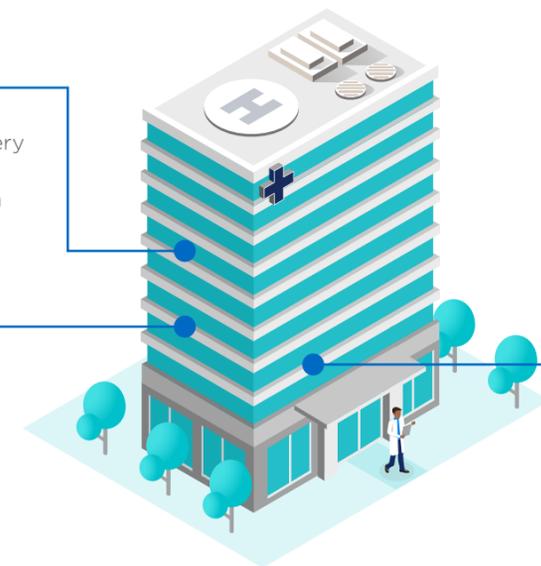
As a preferred network and connectivity partner to hospitals and health systems across the country, Spectrum Enterprise understands the importance of having a strong, secure and adaptable IT backbone to power positive patient outcomes.

65%

of hospitals and integrated delivery networks (IDNs) plan to further telehealth initiatives in 2021 as a way to improve access to care.¹

44%

of hospitals and IDNs plan to invest in robust data connectivity in 2021.²



35%

of all healthcare organizations plan to invest in managed network services in 2021.³



Adapt, innovate or scale, we have you covered

Hospitals and health systems rely on technology as much as they do their other medical instruments to effectively and efficiently treat their patients. Building the right digital health IT foundation to deliver transformative, patient-centric care starts with a holistic approach to IT planning.

Spectrum Enterprise offers a full suite of services to meet your needs.



Internet and
networking



Managed services



TV



Voice and unified
communications

Advance digital health initiatives with HIPAA-compatible IT infrastructure solutions.

Internet and networking



Fiber Internet Access
Achieve dedicated internet connectivity with symmetrical upload and download speeds and bandwidth up to 100 Gbps.

Wireless Internet
Provide primary or secondary internet access over LTE Advanced technology with this all-inclusive wireless internet service.

Wireless Internet Backup
Experience automatic wireless internet failover and failback service that is managed for you.

Ethernet Services
Meet ever-growing data needs by connecting locations with a fast, reliable wide area network (WAN) solution backed by performance guarantees and built on a dedicated fiber infrastructure. Bandwidth up to 100 Gbps is available.

Cloud Connect
Extend your network with fast, secure and dependable private cloud connections to cloud service providers.

Managed SD-WAN
Achieve greater visibility and insight with a managed WAN service that allows for application-aware routing while reducing network complexity and cost.

Managed WiFi
Meet clinician, patient and staff demands for reliable connections to the internet with ubiquitous coverage across your facilities and 24/7/365 support.

TV



Set Back Box
Provide a reliable and homelike TV viewing experience that improves loyalty, satisfaction and entertainment through a large variety of channel lineups, premium packages and on-demand content.

Fiber Connect Plus
Deliver an HDTV experience that informs and entertains with a direct connection from the cable wall outlet to the TV, eliminating the need for in-room equipment.

Managed services



Managed Network Edge
Simplify the deployment and management of your network with this modular, all-in-one solution. Delivered over the Cisco Meraki platform, Managed Network Edge offers security, routing, SD-WAN, WiFi, switching and cameras. Achieve flexibility and scalability with connectivity, equipment and network management from a single partner.

Managed Router Service
Efficiently route traffic and improve bandwidth use without investing in hardware or day-to-day management.

Managed Security Service
Protect your network with a fully managed solution that includes a firewall and unified threat management (UTM), intrusion detection and prevention, anti-malware, antivirus, event log management and more.

DDoS Protection
Guard against malicious volumetric attacks designed to overload your network with world-class distributed denial of service (DDoS) threat identification and mitigation.

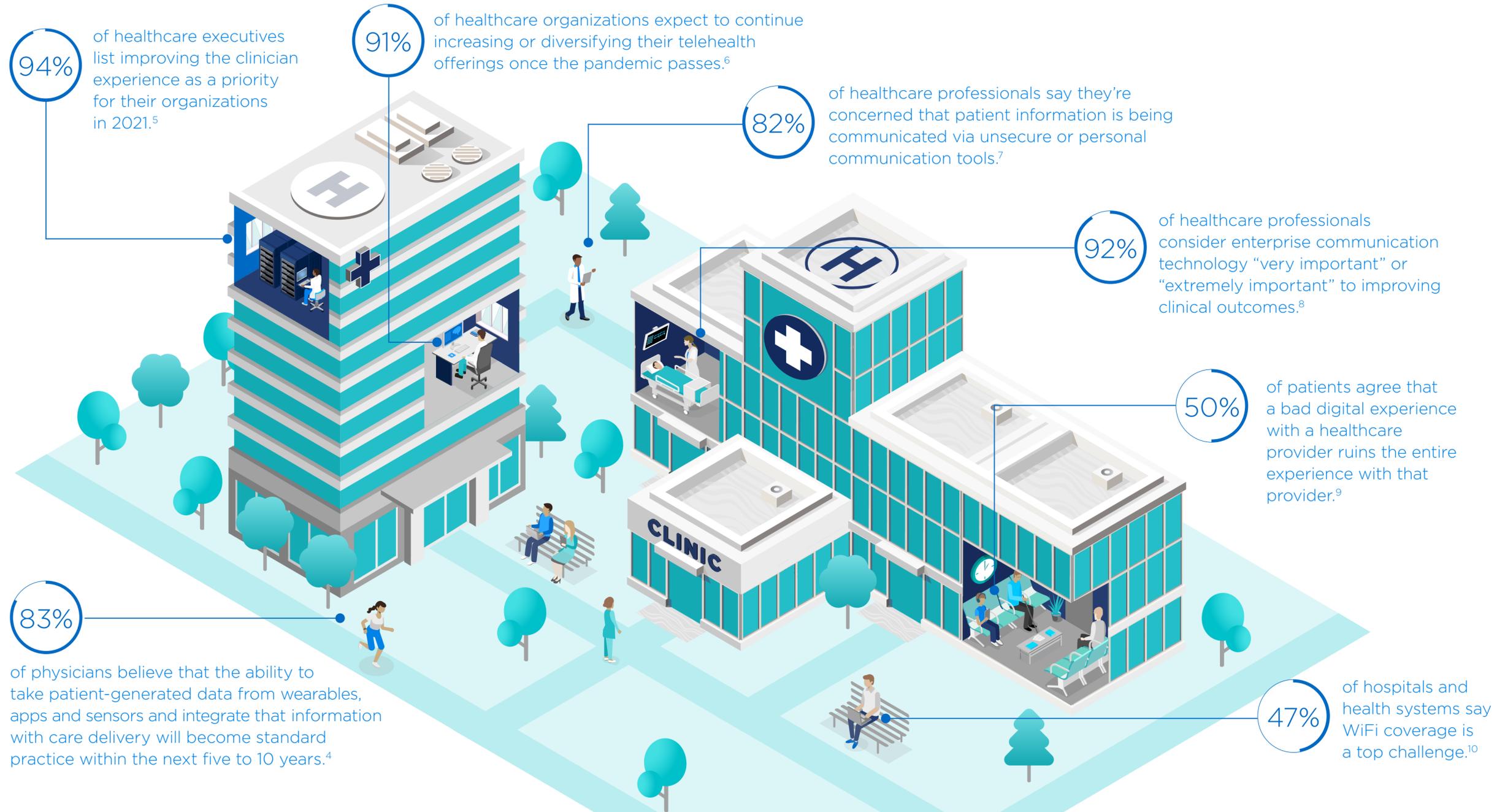
Voice and unified communications



Enterprise Trunking
Maximize the value of premises-based PBXs with reliable, cost-effective, feature-rich and easy-to-scale PRI and SIP trunking solutions.

Unified Communications
Answer communication and collaboration needs with a fully managed, cloud-based unified communications solution that includes calling, messaging, desktop sharing and more for today's mobile, on-the-go workforce.

Hosted Call Center
Create reliable, consistent patient interactions with the ability to scale to meet evolving needs and support both small and complex call center operations with robust analytics, reporting, omnichannel communications and CRM integration.



What our clients say:

"We've worked a lot on redundancy ... to ensure there aren't single points of failure ... That's where Spectrum Enterprise has been very good at working side by side with us to meet our requirements and be flexible."

Jim Lowder, Systems Vice President, Technology
OhioHealth

"We cannot provide the level of care we need for our patients without reliable platforms. And the infrastructure builds that we've done allow us to provide the level of service that's expected by our patients. ... We have not found a location that Spectrum Enterprise is not able to service."

Robert Hale, Manager, Infrastructure
Novant Health

An experienced partner you can trust

Your choice of service provider matters. You want a company that is not just a technology provider, but a valued partner who is fully invested. The right partner can help you at every step in your technology journey, ensuring you have the right foundation to achieve success in your digital health initiatives.

Top reasons to partner with Spectrum Enterprise:



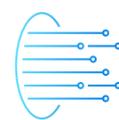
IT expertise and consultative approach

We understand the unique needs of hospital and health systems and that there are no one-size-fits all IT solutions. Our consultative approach means we work with you to plan, develop, deploy and support the connectivity solutions that help you meet your goals.



Advanced technology solutions

We offer flexible, scalable solutions designed to grow with your initiatives. We design our solutions to be straightforward and reliable so your team can work faster, smarter and more efficiently.



Network strength, reach and reliability

Our award-winning fiber network is engineered for exceptional performance to support every high-bandwidth activity across the healthcare campus. We have a nationwide private fiber network that offers secure, fast and reliable connectivity to support your virtual care offerings.



Extensive healthcare experience

We've partnered with over 100,000 healthcare providers nationwide to create technology-rich environments that lead to exceptional patient experiences and outcomes.



Industry leadership

As one of the largest providers of both Ethernet service and fiber-lit buildings in the U.S., we have the size, capacity and expertise to serve hospitals and health systems effectively. Our complete portfolio of IT solutions means you can rely on us as your single partner to meet all of your connectivity, voice and TV needs. This helps to simplify the management of your technology solutions and achieve cost savings.

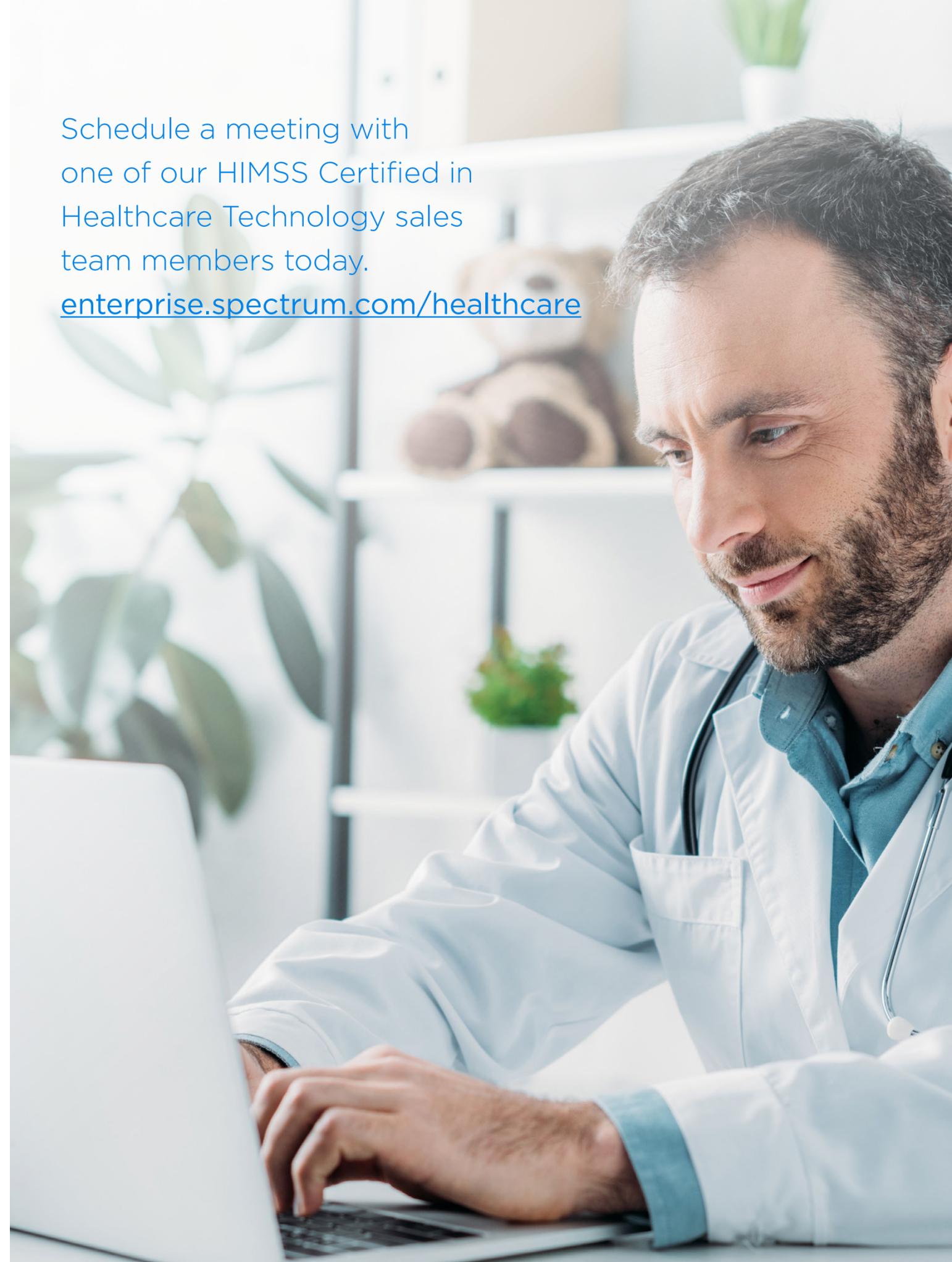


Exceptional service and support

We put the needs of our clients at the center of everything we do. We offer top-ranked service with local account teams and technicians, 24/7/365 telephone support and an end-to-end service level agreement (SLA).

Schedule a meeting with one of our HIMSS Certified in Healthcare Technology sales team members today.

enterprise.spectrum.com/healthcare



Committed to your goals

Reliable, high-speed connectivity gives you the solid foundation you need to advance digital health initiatives. Because no two healthcare organizations are the same, we customize solutions to fit your needs. Together we'll build the connectivity you need to deliver better experiences for your patients, providers and staff.

Discover more at enterprise.spectrum.com/healthcare.

1. "[Two-Thirds of Healthcare Organizations Believe that Telehealth Services During the Pandemic Are Very Successful, and They Are Investing in Infrastructure to Further Expansion](#)," Charter Communications, Dec. 3, 2020.
2. Ibid.
3. Ibid.
4. "[How the virtual health landscape is shifting in a rapidly changing world](#)," Deloitte, July 9, 2020.
5. "[Top health industry issues of 2021: Will a shocked system emerge stronger?](#)" PWC, 2021.
6. "[Two-Thirds of Healthcare Organizations Believe that Telehealth Services During the Pandemic Are Very Successful, and They Are Investing in Infrastructure to Further Expansion](#)," Charter Communications, Dec. 3, 2020.
7. "[The state of healthcare communications](#)," Spok, 2020.
8. Ibid.
9. "[How Can Leaders Make Recent Digital Health Gains Last?](#)," Accenture, 2020.
10. "[Mobile communications in healthcare](#)," Spok, 2020.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions. Spectrum Enterprise's industry-leading team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. More information about Spectrum Enterprise can be found at enterprise.spectrum.com/healthcare.