

The fiber internet landscape



Choosing Dedicated Fiber Internet (DFI) from Spectrum Enterprise® means opting for performance and support that keeps your organization connected.

Experience the consistent, reliable bandwidth and performance you need delivered by a dedicated connection over a nationwide private fiber network. A dependable internet connection ensures high performance for your network resources, allowing you to better serve employees and customers. If your organization relies on technologies in the cloud, video collaboration or a distributed workforce, the best choice is dedicated internet over a fiber network.

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Dedicated Fiber Internet offers:

- **Superior performance:** Improves business productivity through a high-performing internet connection that ensures reliable connectivity.
- **Scalability and reach:** Provides a scalable platform with national reach and dense metro coverage to support current and future bandwidth needs.
- **Business continuity:** Allows for optional solutions to support seamless failover connectivity to diverse connections in the event of a disruption.
- **End-to-end support:** Provides a single, nationwide contact point for services and support including in-building connections to your equipment.
- **Value:** Cost-effective, straightforward pricing.

With Spectrum Enterprise, you'll gain the dedicated high-performance connection you need from a partner you can depend on.

- **Speed:** Providing fast symmetrical internet service up to 100 Gbps, delivered on our private fiber network. We install service all the way to the hand-off point at your location.
- **Reliability:** Delivering reliable performance with consistent high-speed and low-latency connectivity that is ready to grow and scale as your needs change.
- **Support:** Spectrum Enterprise network experts and project managers deliver the solutions you need. After implementation, we continue to support you with proactive 100%, 24/7/365 U.S.-based support and local technicians who deliver the high level of responsiveness you deserve.
- **Service-level agreement (SLA):** The Spectrum Enterprise DFI SLA offers not only service availability of 100%, but also a four-hour mean time to restore (MTTR) — not just respond. Jitter, latency and packet loss, all of which can have a significant impact on an organization's efficiency, have set levels as well.

Our SLA extends up to the network interface device (NID). The breadth of this guarantee supports DFI clients to achieve the internet connectivity they require to reach their business goals.

Why organizations choose Spectrum Enterprise

Our nationwide reach, advanced technology and deep expertise give you better network performance to meet your evolving business requirements. As a single provider, we can bring connectivity and managed services together to create an experience that's reliable, scalable and efficient.

Additionally, you can enhance Dedicated Fiber Internet with optional managed technology services designed to protect, simplify and improve the performance of your network. These managed services encompass networking, communication, collaboration, remote work and security services.

- Reliable nationwide internet connectivity with performance and support for all of your locations.
- A dedicated connection that is not shared with others and is delivered over a reliable, advanced fiber network.
- The service is backed by a 100% uptime guarantee SLA and delivers low latency, jitter and packet loss all the way into the client suite.
- Symmetrical access that scales up to 100 Gbps.
- 100%, 24/7/365 U.S.-based support and local technicians.
- Multiple physical diversity and redundancy options to help protect your network.

Visit enterprise.spectrum.com/Fiber to explore how Spectrum Enterprise can address your organization's specific internet pain points and provide the right internet solution to meet your organization's needs.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.

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