

TECHNOLOGY SOLUTIONS SIMPLIFIED

Improve operational efficiency and reap cost savings with a single network services provider



Simplify technology management by consolidating your solutions and support with one, trusted provider.

Making sure your customers have consistent, high-quality experiences is a top priority. Often central to that experience is technology infrastructure. That's why investing in the right IT is essential to position your business for future success.

It often isn't feasible, however, to have large in-house teams with specialized skills always available to troubleshoot technology issues or oversee increasingly complex business processes, such as using machine learning in an omnichannel sales process. That can make managing the rapid pace of technology advancement overwhelming. But it doesn't have to be.

With Spectrum Enterprise as your single network services provider, you can simplify the management of your technology infrastructure, create cost savings and better meet customer expectations, which ultimately drives repeat business and greater revenue.

Benefits of a single provider

There are many advantages to having all your connectivity, voice and TV solutions with Spectrum Enterprise, including:

Operational efficiency: The right technologies enable your staff to improve productivity and increase efficiency by streamlining and automating routine processes.

Reliable connections: With a reliable fiber network in place, you won't experience frequent outages or service interruptions. Our end-to-end service level agreement (SLA) guarantees 99.99 percent performance and uptime, enabling you to provide your customers a seamless experience.

Cost savings: Get better pricing, while simplifying contracting and billing, when you purchase packaged solutions. There is also an opportunity to reduce ongoing maintenance costs with managed service, along with costs associated with outages and service disruptions.

Partnership: We are not just a vendor, but a partner. With Spectrum Enterprise, you get a technology specialist that offers advice on preparing for upcoming trends and how to use your entire technology suite to advance your business objectives. Our fiber network infrastructure provides the flexibility to quickly customize your solutions or expand your network as business needs evolve.

Simplified troubleshooting: With just one number for end-to-end support, your staff know exactly who to call every time. We provide dedicated local account teams and 24/7/365 technical support to take the burden off your staff and resolve any issues that arise within a guaranteed four hour repair time.

Consolidate your solutions with one provider

Spectrum Enterprise offers a full portfolio of enhanced solutions, from internet, networking and managed services to voice and TV solutions, including:



Internet and networking solutions

Fiber Internet Access: Achieve dedicated internet connectivity with symmetrical upload and download speeds and bandwidth up to 100 Gbps.

Spectrum Business Internet: Support your internet needs with three speed choices, up to 1 Gbps download speeds, unlimited bandwidth usage and no speed throttling.

Wireless Internet: Provide primary or secondary internet access over LTE Advanced technology with this all-inclusive wireless internet service.

Wireless Internet Backup: Prepare for the unexpected with a cost-effective, automatic wireless internet failover and failback service that is managed for you.

Ethernet Services: Meet ever-growing data needs by connecting locations with a fast, reliable wide area network (WAN) solution backed by performance guarantees and built on a dedicated fiber infrastructure. Bandwidth up to 100 Gbps is available.

Cloud Connect: Extend your network with fast, secure and dependable private connections to cloud service providers.

Wavelength Services: Support your most demanding application needs with high-speed, dedicated WAN connectivity with bandwidth up to 100 Gbps.



Managed services solutions

Managed WiFi: Meet customer demands for reliable connections to the internet with ubiquitous coverage across your facilities and 24/7/365 support.

Enterprise Network Edge: Improve the network experience for your teams when scalability, performance and flexibility are paramount to your business. Powered by Fortinet, the solution simplifies IT operations by providing SD-WAN and security in a multi-cloud-ready platform that brings together connectivity, equipment and network management to support both hybrid networks and workforces.

Managed Network Edge: Simplify the deployment and management of your network with this modular, all-in-one solution. Delivered over the Cisco Meraki platform, Managed Network Edge offers security and routing, SD-WAN, WiFi, switching and cameras. Achieve flexibility and scalability with connectivity, equipment and network management from a single partner.

Managed Router Service: Efficiently route traffic and improve bandwidth use without investing in hardware or day-to-day management.

DDoS Protection: Guard against malicious volumetric attacks designed to overload your network with world-class distributed denial of service (DDoS) threat identification and mitigation.



Voice and unified communications solutions

Unified Communications with Webex: Answer communication and collaboration needs with a fully managed, cloud-based unified communications solution that brings together calling, messaging, meetings, virtual workspaces, and more in a single application that delivers a unified experience for today's mobile, on-the-go workforce.

Hosted Call Center: Create reliable, consistent client interactions with the ability to scale to meet evolving needs and support call center operations with robust analytics, reporting, multi-channel communications and CRM integration.

Enterprise Trunking: Maximize the value of premises-based PBXs with reliable, cost-effective, feature-rich and easy-to-scale PRI and SIP trunking solutions.



TV solutions

Set Back Box: Provide a reliable and homelike TV viewing experience that improves loyalty, satisfaction and entertainment through a large variety of channel lineups, premium packages and on-demand content.

Fiber Connect Plus: Deliver a HDTV experience that informs and entertains with a direct connection from the cable wall outlet to the TV, eliminating the need for in-room equipment.

Moviebeam: Pair live TV with video-on-demand and over-the-top applications for guest and concierge services with this comprehensive, interactive in-room technology solution.

SpectrumU: Deliver live and on-demand streaming TV for students to watch anytime, anywhere on campus using personal devices.

TV Streaming Access: Offer live and on-demand TV programming delivered to personal devices.

230K+
fiber route miles

1,200+
MEF certified
professionals

Why partner with Spectrum Enterprise?

Your choice of service provider matters. Beyond a technology vendor, you need a partner who is fully vested in your success.

For decades we've been committed to offering a reliable and feature-rich set of technology infrastructure solutions for businesses across the nation. We can help you achieve your business objectives with our award-winning end-to-end technology solutions and support.

Spectrum Enterprise can assist you at every stage of your business's lifespan, and as your single provider, make managing your IT infrastructure easier.

[Learn more](#)

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes [networking and managed services solutions](#): [Internet access](#), [Ethernet access and networks](#), [Voice](#) and [TV solutions](#). The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit enterprise.spectrum.com.