

TV for healthcare



Spectrum Business® TV for healthcare has three service platforms to choose from — Fiber Connect Plus, Set Back Box and TV Streaming Access.

- **Fiber Connect Plus** delivers HDTV programming and your custom content to TVs across your facility. It is ideal for video systems integration or as an economical standalone solution.
- **Set Back Box** provides your patients with a homelike viewing experience and includes an interactive guide, on-demand library, the ability to pause, rewind and fast forward live TV, digital signage and custom content* and logo insertion.
- **TV Streaming Access** enables your patients to stream live TV and on-demand content on their in-room TVs and personal devices. It is available as an add-on to Fiber Connect Plus and Set Back Box or can be a standalone service. It's accessed via an app or browser and includes an interactive guide with advanced search features and custom content insertion.

Key benefits of TV service from Spectrum Business:

- The delivery infrastructure for our TV services provides a private and dedicated fiber connection to your location, which paves the way for additional Spectrum Business services like internet, WiFi and Unified Communications.
- Our wide variety of programming bundles and packages are available on all platforms.
- TV services from Spectrum Business are not susceptible to weather-related disruptions.

To find the best solution for your location, consider the following:

- All programming bundles and packages are available on all TV services. See enterprise.spectrum.com/channels for options.
- If you have or are planning to add an interactive patient system (IPS) or a property operating system (POS), Fiber Connect Plus is ideal for use with these platforms. Check with the IPS or POS provider to see if they prefer video delivered in QAM or IP format.
- If you want an interactive programming guide or on-demand programming content, both Set Back Box and TV Streaming Access provide these features.
- If you want any of the following features — the ability to pause, rewind and fast forward live TV, digital signage, pillow speaker integration, or your logo on the user interface — Set Back Box can deliver all of them.
- If you have custom programming content that you would like to have inserted into the channel lineup, Fiber Connect Plus, Set Back Box* and TV Streaming Access offer this capability.
- If you want programming content that can be viewed on mobile devices, tablets or computers, TV Streaming Access is the perfect choice. You can also view this content on TVs via Apple TV or Roku devices.
- Every service has a unique set of features. The chart on page two provides a quick comparison of the three TV services.
- Every delivery option has a unique set of infrastructure requirements. The chart on page three provides a summary of these requirements.

Features comparison

Feature	Fiber Connect Plus (QAM or IP format)	Set Back Box (All versions)	TV Streaming Access
Our full channel lineup	✓	✓	✓
On-demand library	—	✓	✓
Interactive guide	—	✓	✓
Ability to pause, rewind and fast forward live TV	—	✓	—
Ability to watch on TVs	✓	✓	✓
Ability to watch on personal devices (via a streaming app)	—	—	✓
Digital signage	—	✓	—
Content insertion	✓	✓*	✓
Logo insertion	—	✓	✓
Pillow speaker integration	—	✓	—
Compatibility with interactive patient systems and property operating systems	✓	—	—
24/7/365 support	✓	✓	✓

If you are looking for additional features, we recommend Fiber Connect Plus in conjunction with an interactive patient system (IPS) or a property operating system (POS), and any requirements would be provided by that provider.

Requirements summary**

Feature	Fiber Connect Plus (QAM format)	Fiber Connect Plus (IP format)	Set Back Box (Coax delivery to premises)	Set Back Box (Fiber delivery to premises)	TV Streaming Access
Commercial-grade TVs recommended	✓	Refer to systems integrator	—	—	—
MPEG-4 TVs or greater required	✓	Refer to systems integrator	—	—	—
Original TV remote control	✓	Refer to systems integrator	—	—	***
Available HDMI port required	—	—	✓	✓	***
Box on TV	No box needed for standalone solution. Systems integration will require boxes.	Systems integration will require boxes or smart TVs	✓	✓	***
Inside wiring	Coax (860 MHz minimum)	Cat 5/6	Coax (860 MHz minimum)	Coax or Cat 5/6	N/A

* Custom content insertion is not available with Ethernet inside wiring.

** See tech specs for each product for further details, including diagrams of the delivery architecture.

*** Requirements vary by viewing device.