

Unified Communications Usage Plan

Usage Plan includes:

1. Unlimited long distance covers domestic outbound calling to all USA (including US 50 states, Puerto Rico, US Virgin Islands, American Samoa, Northern Mariana Islands), Canada, and Mexico (unless an alternate plan is offered).
2. Toll-free inbound calling at 2.9 cents/minute (domestic USA only). Monthly recurring subscription to toll-free number is additional. Toll-free calling from international destinations is not available.
3. Calling to international destinations is summarized in the table below. Some destinations are included as part of the unlimited plan and are marked as "incl". In some cases, the wireline and mobile destinations are both included, in other cases they are not both included as part of the unlimited long distance plan. Spectrum Enterprise reserves the right to modify this list from time to time.
4. Basis of billing calls: (a) Calls to Canada are 60 second minimum, and 6 second increments, rounded up. (b) Calls to Mexico are 60 second minimum and 60 second increments, rounded up. (c) Calls to other international destinations are 60 second minimum and 6 second increments, rounded up.

Unified Communications international toll-free destinations and standard international rates

International Pricing Schedule		
Destination	Wireline	Mobile
AFGHANISTAN	\$0.45	\$0.75
ALBANIA	\$0.34	\$0.51
ALGERIA	\$0.45	\$0.48
ANDORRA	\$0.07	\$0.36
ANGOLA	\$0.45	\$0.53
ANGUILLA	\$0.57	\$0.43
ANTIGUA & BARBUDA	\$0.25	\$0.32
ARGENTINA	incl.	\$0.33
ARMENIA	\$0.20	\$0.40
ARUBA	\$0.17	\$0.36
ASCENSION ISLAND	\$1.16	\$1.16
AUSTRALIA	incl.	\$0.25
AUSTRIA	incl.	incl.
AZERBAIJAN	\$0.48	\$0.53
BAHAMAS	\$0.24	\$0.26
BAHRAIN	\$0.10	\$0.35
BANGLADESH	\$0.10	\$0.36
BARBADOS	\$0.50	\$0.43
BELARUS	\$0.36	\$0.42
BELGIUM	incl.	incl.
BELIZE	\$0.33	\$0.38
BENIN	\$0.30	\$0.48
BERMUDA	\$0.13	\$0.15
BHUTAN	incl.	\$0.63
BOLIVIA	\$0.21	\$0.35
BONAIRE, SABO, ST. EUSTACIUS	\$0.29	\$0.26
BOSNIA & HERZEGOVINA	\$0.36	\$0.45
BOTSWANA	\$0.45	\$0.45
BRAZIL	incl.	incl.
BRITISH VIRGIN ISLANDS	\$0.45	\$0.45
BRUNEI	incl.	\$0.41
BULGARIA	incl.	incl.
BURKINA FASO	\$0.45	\$0.70
BURUNDI	incl.	\$0.69

International Pricing Schedule		
Destination	Wireline	Mobile
CAMBODIA	\$0.10	\$0.25
CAMEROON	\$0.24	\$0.48
CANADA	incl.	incl.
CAPE VERDE	\$0.45	\$0.55
CAYMAN ISLANDS	\$0.25	\$0.31
CENTRAL AFRICAN REPUBLIC	\$0.69	\$0.71
CHAD	\$0.45	\$0.90
CHATHAM ISLAND	incl.	\$0.33
CHILE	incl.	incl.
CHINA	incl.	incl.
CHRISTMAS ISLAND	incl.	\$0.46
COCOS ISLAND	incl.	\$0.46
COOK ISLANDS	\$1.03	\$3.15
COLOMBIA	incl.	incl.
COMOROS	\$0.55	\$0.79
CONGO REPUBLIC	\$0.52	\$0.55
COSTA RICA	\$0.10	\$0.19
CROATIA	\$0.07	\$0.47
CUBA	\$1.04	\$1.04
CURACAO	\$0.19	\$0.26
CYPRUS	incl.	\$0.26
CZECH REPUBLIC	\$0.07	\$0.33
DEMOCRATIC REPUBLIC OF CONGO	\$0.55	\$0.55
DENMARK	incl.	incl.
DIEGO GARCIA	\$1.49	\$2.89
DJIBOUTI	\$0.58	\$0.63
DOMINICA	\$0.41	\$0.47
DOMINICAN REPUBLIC	\$0.15	\$0.23
EAST TIMOR	\$1.79	\$1.79
EASTER ISLAND	incl.	\$0.29
ECUADOR	\$0.24	\$0.38
EGYPT	\$0.35	\$0.35
EL SALVADOR	\$0.21	\$0.21
EQUATORIAL GUINEA	\$0.45	\$0.87

International Pricing Schedule		
Destination	Wireline	Mobile
ERITREA	\$0.45	\$0.94
ESTONIA	\$0.07	\$0.59
ETHIOPIA	\$0.45	\$0.86
FALKLAND ISLANDS	\$1.23	\$1.47
FAROE ISLANDS	\$0.21	\$0.50
FIJI	\$0.44	\$0.75
FINLAND	\$0.07	\$0.22
FRANCE	incl.	incl.
FRENCH GUIANA	incl.	\$0.61
FRENCH POLYNESIA	\$0.47	\$0.62
GABON	\$0.45	\$0.47
GAMBIA	\$0.63	\$0.64
GEORGIA	\$0.16	\$0.56
GERMANY	incl.	incl.
GHANA	\$0.45	\$0.43
GIBRALTAR	incl.	\$0.57
GLOBAL MOBILE SATELLITE SYSTEM	\$4.29	\$8.29
GREECE	incl.	incl.
GREENLAND	\$0.57	\$0.78
GRENADA	\$0.17	\$0.49
GUADELOUPE	\$0.38	\$0.60
GUATEMALA	incl.	\$0.23
GUINEA	\$0.59	\$0.66
GUINEA BISSAU	\$1.17	\$1.03
GUYANA	\$0.48	\$0.83
HAITI	\$0.33	\$0.50
HONDURAS	\$0.37	\$0.40
HONG KONG	incl.	INCL.
HUNGARY	incl.	\$0.34
ICELAND	incl.	incl.
INDIA	incl.	incl.
INDONESIA	\$0.13	\$0.25
INMARSAT	\$5.64	\$5.64

SPECTRUM ENTERPRISE RATE CARD

Destination	Wireline	Mobile
INTERNATIONAL NETWORKS	\$4.29	\$8.29
INTERNATIONAL VOIP	\$4.29	\$4.29
IRAN	\$0.14	\$0.52
IRAQ	\$0.37	\$0.37
IRELAND	incl.	incl.
ISRAEL	incl.	\$0.23
ITALY	incl.	incl.
IVORY COAST	\$0.60	\$0.60
JAMAICA	incl.	incl.
JAPAN	incl.	incl.
JORDAN	\$0.16	\$0.53
KAZAKHSTAN	incl.	\$0.31
KENYA	\$0.45	\$0.58
KIRIBATI	\$1.16	\$1.25
KOSOVO	incl.	\$0.55
KUWAIT	\$0.21	\$0.20
KYRGYZSTAN	incl.	\$0.55
LAOS	\$0.10	\$0.81
LATVIA	\$0.37	\$0.35
LEBANON	\$0.14	\$0.54
LESOTHO	\$0.41	\$0.45
LIBERIA	\$0.58	\$0.62
LIBYA	\$0.45	\$0.49
LIECHTENSTEIN	\$0.07	\$0.55
LITHUANIA	\$0.37	\$0.50
LUXEMBOURG	incl.	incl.
MACAU	\$0.10	\$0.30
MACEDONIA	\$0.25	\$0.54
MADAGASCAR	\$0.65	\$0.85
MALAWI	\$0.35	\$0.38
MALAYSIA	incl.	incl.
MALDIVES	\$1.10	\$1.18
MALI	\$0.45	\$0.71
MALTA	incl.	incl.
MARSHALL ISLANDS	\$0.61	\$0.47
MARTINIQUE	\$0.21	\$0.31
MAURITANIA	\$0.45	\$0.62
MAURITIUS	\$0.45	\$0.60
MAYOTTE	\$0.46	\$0.70
MEXICO	incl.	incl.
MICRONESIA	\$0.77	\$0.66
MOLDOVA	\$0.35	\$0.35
MONACO	\$0.07	\$0.40
MONGOLIA	incl.	incl.
MONTENEGRO	\$0.24	\$0.55
MONTSERRAT	\$0.34	\$0.34

Destination	Wireline	Mobile
MOROCCO	incl.	\$0.57
MOZAMBIQUE	\$0.45	\$0.66
MYANMAR	\$0.95	\$1.02
NAMIBIA	\$0.40	\$0.48
NAURU	incl.	\$1.96
NEPAL	\$1.23	\$0.62
NETHERLANDS	incl.	\$0.25
NEW CALEDONIA	\$0.50	\$0.67
NEW ZEALAND	incl.	\$0.30
NICARAGUA	\$0.40	\$0.43
NIGER	\$0.45	\$0.51
NIGERIA	\$0.45	\$0.52
NIUE ISLAND	incl.	\$4.08
NORFOLK ISLAND	incl.	\$3.01
NORTH KOREA	\$0.10	\$0.13
NORWAY	incl.	incl.
OMAN	\$0.40	\$0.62
PAKISTAN	\$0.11	\$0.34
PALAU	\$1.02	\$0.69
PALESTINE	\$0.28	\$0.31
PANAMA	incl.	\$0.37
PAPUA NEW GUINEA	\$1.06	\$1.11
PARAGUAY	\$0.15	\$0.35
PERU	incl.	incl.
PHILIPPINES	\$0.16	\$0.25
POLAND	incl.	incl.
PORTUGAL	incl.	incl.
QATAR	\$0.41	\$0.49
REUNION ISLAND	\$0.46	\$0.70
ROMANIA	incl.	incl.
RUSSIA	incl.	\$0.20
RWANDA	\$0.45	\$0.46
SAMOA	incl.	\$0.63
SAN MARINO	\$0.07	\$0.33
SAO TOME AND PRINCE	\$1.59	\$1.59
SAUDI ARABIA	\$0.14	\$0.45
SENEGAL	\$0.45	\$0.69
SERBIA	\$0.37	\$0.55
SEYCHELLES	\$0.69	\$0.71
SIERRA LEONE	\$0.69	\$0.59
SINGAPORE	incl.	incl.
SINT MAARTEN	\$0.41	\$0.03
SLOVAKIA	\$0.07	\$0.25
SLOVENIA	incl.	incl.
SOLOMON ISLANDS	\$1.50	\$3.10
SOMALIA	\$0.78	\$1.64

Destination	Wireline	Mobile
SOUTH AFRICA	incl.	incl.
SOUTH KOREA	incl.	incl.
SOUTH SUDAN	incl.	\$0.74
SPAIN	incl.	incl.
SRI LANKA	\$0.19	\$0.61
ST. KITTS & NEVIS	\$0.34	\$0.34
ST LUCIA	\$0.22	\$0.33
ST. HELENA	\$1.16	\$2.15
ST. PIERRE AND MIQUELON	\$0.35	\$0.62
ST. VINCENT	\$0.20	\$0.34
SUDAN	\$0.45	\$0.35
SURINAME	\$0.21	\$0.78
SWAZILAND	\$0.45	\$0.45
SWEDEN	incl.	incl.
SWITZERLAND	incl.	\$0.32
SYRIA	\$0.54	\$0.68
TAIWAN	incl.	\$0.12
TAJIKISTAN	\$0.15	\$0.34
TANZANIA	\$0.45	\$0.47
THAILAND	incl.	incl.
TOGO	\$0.49	\$0.70
TOKELAU	\$2.24	\$1.96
TONGA	\$0.64	\$0.74
TRINIDAD & TOBAGO	\$0.26	\$0.40
TUNISIA	\$0.45	\$0.64
TURKEY	incl.	\$0.35
TURKMENISTAN	incl.	\$0.50
TURKS & CAICOS	\$0.52	\$0.46
TUVALU	\$1.16	\$2.53
UGANDA	\$0.45	\$0.49
UKRAINE	\$0.20	\$0.28
UNITED ARAB EMIRATES	\$0.40	\$0.40
UNITED KINGDOM	incl.	incl.
UNIVERSAL PERSONAL TELECOMMUNICATIONS - TPG	\$10.00	\$10.00
URUGUAY	incl.	\$0.40
UZBEKISTAN	\$0.12	\$0.20
VANUATU	\$1.00	\$1.00
VATICAN CITY	\$0.30	\$0.39
VENEZUELA	incl.	incl.
VIETNAM	\$0.10	\$0.20
WALLIS & FUTUNA	\$0.69	\$3.98
WESTERN SAMOA	\$0.80	\$0.80
YEMEN	\$0.65	\$0.65
ZAMBIA	\$0.45	\$0.50
ZIMBABWE	\$0.45	\$0.66

Operator Services (OPS)/Directory Assistance (DA) Calls:

- (a) Directory Assistance: \$0.50 surcharge per call.
- (b) Operator Assisted - Person to Person: \$15.00 surcharge per call and \$1.40 per minute, billed as 60 second minimum, 60 second increments, rounded up.
- (c) Operator Assisted - Station to Station: \$7.95 surcharge per call and \$1.40 per minute, billed as 60 second minimum, 60 second increments, rounded up.
- (d) Operator Assistance - \$0.50 surcharge per call.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions. Spectrum Enterprise's industry-leading team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. More information about Spectrum Enterprise can be found at enterprise.spectrum.com.

