MANAGED NETWORK EDGE

Portal User Guide - Cisco Meraki™



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Table of contents

Introduction	3
Goals of this document	3
Supported browsers	
Account access	
Security and SD-WAN	6
Use case summary	
Security and SD-WAN monitoring	7
VPN status page	7
Security center	
Security and SD-WAN configuration	
Addressing and VLANS	
Firewall	14
Client VPN	16
SD-WAN and traffic shaping	
Additional references	
Wireless (WiFi)	
Use case summary	19
Wireless monitoring	
Air Marshal	
Wireless Health	
Wireless configuration	
SSID and SSID availability	23
Additional references	
Sensors	
Sensor offers	
Setting up sensor alert profiles	
Alert conditions	
Alert profiles examples	
Switch	
Use case summary	
Switch monitoring	
Network-wide topology	
Switch ports	
Additional references	



Introduction

The Meraki cloud is the backbone of the Meraki solution, enabling instant onboarding access to all features inside the Managed Network Edge (MNE) Portal. The MNE Portal is a centralized, web browser-based tool used to monitor and configure Meraki devices and services within an organization's network.

This document aims to provide an overview of some of the main features available in the MNE Portal (Meraki Dashboard) as it relates to Meraki's MX appliance and the Security and SD-WAN portal sections, which include common configuration and visualization use cases.

Goals of this document

Our goals for this document are to:

- Present step-by-step guidance on how to navigate to, as well as to understand, the main components of the Security, SD-WAN, WiFi, Switch, and Sensor sections of the MNE Portal.
- Provide best use case and user level details to assist in training internal user groups.
- Highlight key considerations that may improve the reader's understanding of the MNE portal and the overall MNE solution.

This document is also meant to serve as additional reference in assisting knowledge transfer activities.



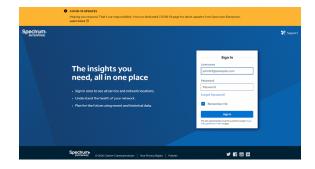
Supported browsers

The MNE portal is best viewed in the following browsers:

- Chrome®
- Firefox®
- Internet Explorer® (PC only)
- Safari® (MAC only)

Account access

1. Log in with your username and password at SpectrumEnterprise.net.



2. Select Managed Network Edge from the left-hand navigation menu.

			John Coltrane Central Odyssey
Locations	Managed Network Edg	ge Inventory Manag	ed Network Edge Portal [👌 👍 Download CSV
🛔 Network	Search	Services	view
Managed Network Edge	4	All Servic	
Fiber Internet	Viewing: 7 of 7		
Wireless Internet	123 Madison Ave Topeka, KS	23 Fairview Lane Austin, TX	800 Washington Ave Stanford, CT
Voice Trunking	Managed Network Edge 2 Devices	Managed Network Edge 2 Devices	Managed Network Edge 2 Devices
Virtual Security	Managed Network Switch Managed Network Camera	Managed Network Switch Managed Network Camera	Managed Network Switch Managed Network Wifi
Video	Managed Network Wifi		
Reports	54 Sierra Pkwy Colorado Springs, CO	33593 Cuyenga Blvd Los Angeles, CA	66 Park Place New York, NY
Support	Managed Network Edge 2 Devices	Managed Network Edge 2 Devices	Managed Network Edge 2 Devices
	Managed Network Wiff	Managed Network Switch	
	499 Summer St Stamford, CT		
	Managed Network Edge 2 Devices		
	Managed Network Switch Managed Network Wifi		



3. Click "Managed Network Edge Portal" to open the portal using your single sign-on access.

Sp						John Coltrane 💛 Central Odyssey
0	Locations	Managed Network Edge	e Inventory	Managed Network	: Edge Portal [경	🛓 Download CSV
A	Network	Search		Services		View
20	Managed Network Edge					
Ý	Fiber Internet	Vlewing: 7 of 7				
(÷	Wireless Internet	123 Madison Ave Topeka, KS	23 Fairview Lar Austin, TX	le	800 Washington Stanford, CT	n Ave
	Voice Trunking	Managed Network Edge	Managed Networ	k Edge	Managed Network	Edge
6	Managed Security	2 Devices Managed Network Switch	2 Devices Managed Networ	k Switch	2 Devices Managed Network	Switch
٢	Virtual Security	Managed Network Camera	Managed Networ	k Camera	Managed Network	Wifi
Ŀ.	Video	Managed Network Wifi				

Note: Users can be configured for read-only or administrative access and can be limited to view only certain locations or circuits.



Security and SD-WAN appliance(s)



MNE provides security and routing services via Meraki MX devices, a family of enterprise security and SD-WAN appliances designed for distributed deployments. Their SD-WAN capabilities are designed to maximize network resiliency and bandwidth efficiency.

Use case summary

Action	Page	Common use cases
	Addressing and VLANs	 Set up VLAN and port configurations, as well as static routes. Check if a port and its associated VLANs and routes are configured correctly.
Configure	Firewall	 Set up firewall rules (access /deny), and 1-to-1 NAT rules. Check if a firewall rule is configured appropriately.
	Client VPN	• Set up the client VPN interface to enable remote workers to access your network resources.
	SD-WAN and traffic shaping	• Set up QoS policies, load balancing and prioritization based on traffic types and applications.

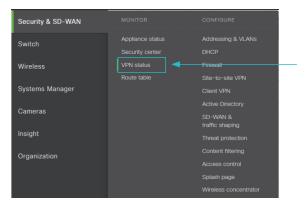
Action	Page	Common use cases
	VPN status	• Check on the VPN connectivity between different sites.
Monitor	VI IN Status	 View traffic flow and specific VPN connections in detail.
	Security Center	• View information and insights related to security filtering events and threats.



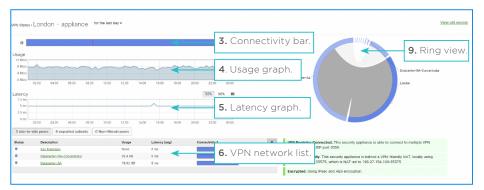
Security and SD-WAN monitoring

VPN status page

1. To review the VPN status, select Security and SD-WAN -> Monitor -> VPN status.



The "VPN status" page displays a wealth of information. We've highlighted some key areas to check out.



- 3. The "Connectivity bar" shows connectivity history for the selected MNE device. The bar can display three colors to indicate the VPN status:
 - Red Peer is unreachable.
 - Yellow Some peers are unreachable.
 - Blue All peers are reachable.
- 4. The "Usage graph" shows the throughput of the VPN. Use this graph to monitor the throughput of your site-to-site VPN connections.
- 5. The "Latency graph" shows the latency in a 50th percentile, 90th percentile, or histogram view. Note that:
 - The 50% option is typically useful for viewing the average connectivity for a specific time period.
 - The 90% option is typically useful for viewing spikes in latency over a specific time period.
 - The histogram view is typically useful for viewing detailed data for a specific time period.
 - If there are network problems (like poor voice quality) that can be related to latency, the 90% or histogram views can help you troubleshoot the issues and see if they're truly related to VPN connectivity.



Latency 7.5 ms r										→ [50% 90	1% III
5 ms	_							~				
2.5 ms												
0 ms	02:00	04:00	06:00	08:00	10:00	12:00	14:00	16:00	18:00	20:00	22:00	00:00

6. The "VPN network list" provides detailed information about an MNE device's VPN peers. Information columns can be added or removed using the "+" icon on the top right of the Networks list.



7. By clicking on the "Connectivity bar" of a VPN peer, you can compare the VPN statistics of the current network with the statistics of that remote VPN peer (See detailed connectivity page).

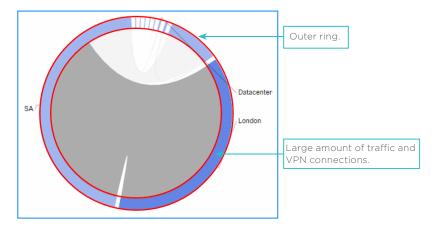
Status	Description	Usage	Latency (avg)	Connectivity *	*	+
0	San Francisco	None	0 ms			
0	Datacenter-NA-Concentrator	25.4 KB	0 ms			
•	Datacenter-SA	79.62 GB	8 ms			

8. The detailed connectivity page displays a wide range of performance metrics.



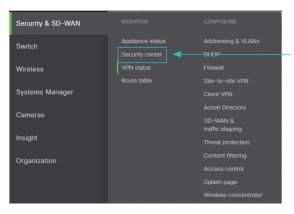


9. The ring view graph visually represents the traffic distribution between VPN peers. Each band or "slice" of color on the outer ring represents a device deployed at a given site. The bandwidth is based on the amount of traffic to or from that site. Wide segments indicate MNE networks that send and receive larger amounts of traffic than thinner segments.



Security center

1. To review MNE security events, select Security and SD-WAN -> Monitor -> Security center.

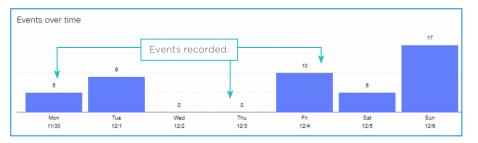


2. The "Security center" page displays the tops security threats impacting your network. We've highlighted some key areas to check out.





3. The "Events over time" chart shows the number of events matching configured filters, over a specific time period.



4. The "Top sources of threats" map shows a visual trajectory of the most common threats, including the location of recorded threats as well as the geo-located sources (that is, IP addresses) associated with them.



5. The "Most affected clients" section provides a breakdown of the clients that have generated the most events for the selected filters. Although the example below only shows Meraki OS events, this list could include other common clients like Windows, Android, iOS, etc.

Client	Network	Last Affected	Events
00:18:0a:4f:00:01 Meraki Network OS	San Francisco	Dec 13 12:24:25	48
00:18:0a:4f:00:01 Meraki Network OS	San Francisco	Dec 13 12:44:37	41
00:18:0a:4f:00:01 Meraki Network OS	San Francisco	Dec 13 12:18:03	41

6. The "Most prevalent threats" table lists the most frequent types of threats that have been detected, scanned or blocked.

	Threat		Occurrences
Ī	EICAR	 Virus-related vulnerabilities.	130



Security and SD-WAN configuration

Addressing and VLANS

1. To create a VLAN, select Security and SD-WAN -> Configure -> Addressing and VLANs.

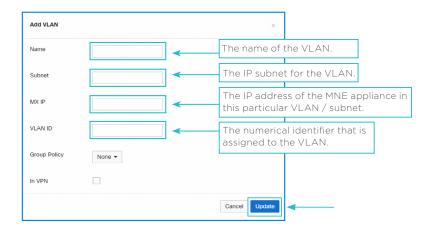
Security & SD-WAN		CONFIGURE
Switch		Addressing & VLANs
Wireless	VPN status	Firewall
		Site-to-site VPN
Systems Manager		Client VPN
0		Active Directory
Cameras		SD-WAN & traffic shaping
Insight		Threat protection
Organization		Content filtering
organization		Access control
		Splash page
		Wireless concentrator

2. Within the "Routing" section, click on the Add VLAN button. The "Add VLAN" window pops up.

Routing					
LAN setting	VLANs	Single LAN			
Subnets	Delete				Add VLAN
		Name	Subnet	MX IP	Group Policy
	□ 1	Infrastructure	172.17.1.0/24	172.17.1.1	None
	5	Wireless Infrastructure	172.17.5.0/24	172.17.5.1	None
	10	Corp-Data	172.17.10.0/24	172.17.10.1	None
	20	Voice	172.17.20.0/24	172.17.20.1	None
	25	Telepresence	172.17.25.0/24	172.17.25.1	None
	□ 30	Physical Security	172.17.30.0/24	172.17.30.1	None
	40	Guest	172.17.40.0/24	172.17.40.1	None

- 3. Within the "Add VLAN" window, enter your:
 - VLAN name.
 - Subnet.
 - MX IP.
 - VLAN ID.

Click the Update button.





- 4. Within the "Routing" section, the "Subnets" table should include a new record showing your newly created VLAN.
- 5. Note that in the "Add VLAN" window, you can also select a "Group" policy (list of rules and settings) to apply to this VLAN, if any.

Plus, you can select the "In VPN" box to specify whether the MNE device should advertise this new VLAN to site-to-site VPN peers.

Configure a VLAN port

1. To configure a port, select Security and SD-WAN -> Configure -> Addressing and VLANs.

Security & SD-WAN		CONFIGURE
Switch		Addressing & VLANs
		DHCP
Wireless	VPN status	Firewall
		Site-to-site VPN
Systems Manager		Client VPN
0		Active Directory
Cameras		SD-WAN & traffic shaping
Insight		Threat protection
Organization		Content filtering
Organization		Access control
		Splash page
		Wireless concentrator

2. Within the "Routing" section, click on the port you would like to configure in the per-port VLAN settings table.

Module	Port	Enabled	Туре	VLAN	Allowed VLANs	Access Policy
Built-in	2	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	3	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	4	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	5	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	6	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	7	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	8	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	9	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	10	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	11	•	Trunk	Native: VLAN 100 (LAN)	all	-
Built-in	12	•	Trunk	Native: VLAN 100 (LAN)	all	-



- 3. Within the "Configure MX LAN ports" window, select your new port's parameters:
 - Enabled or disabled.
 - Type (trunk or access).
 - Native VLAN.
 - Allowed VLANs.

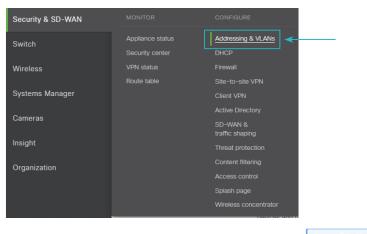
Click the Update button.

Configure MX LAN p	orts	×
Enabled	Enabled -	Enable or disable the port.
Туре	Trunk 🔻	Set the port to either Trunk or Access mode. Trunk mode can pass traffic on multiple VLANs, while Access mode passes traffic for only one.
Native VLAN	VLAN 100 (LAN) -	Sets the native VLAN for the port.
Allowed VLANs	× All VLANs	× •
	Ns for which this port w pass traffic.	vill accept

4. Within the "Routing" section, the per-port VLAN settings table should include the new settings for your selected port.

Create a new static route

1. To create a new VPN route, select Security and SD-WAN -> Configure -> Addressing and VLANs.



2. Within the "Static Route" section, click on the Add Static Route button. The "Add Static Route" window pops up.



Delete				Add Static Route
Enabled	Name	Subnet	Gateway IP	Conditions
•	Corp-Data	172.16.10.0/24	172.16.1.254	always
•	Voice	172.16.20.0/24	172.16.1.254	always
•	Wireless Infrastructure	172.16.5.0/24	172.16.1.254	always
•	MPLS	192.168.205.0/24	172.16.1.254	always
•	Telepresence	172.16.25.0/24	172.16.1.254	always
•	Physical Security	172.16.30.0/24	172.16.1.254	always
•	Guest	192.168.40.0/24	172.16.1.254	always

3. Within the "Add Static Route" window, enter your:

- Route name.
- Subnet.
- Next hop IP.

Select "Always" from the "Active" drop-down list. Click the Update button.

Add Static Route			×
Enabled			
Name		<	The name of the static route.
Subnet		<	Use this option to enter the remote subnet that is reached via this static route.
Next hop IP		<	IP addresses of the device that connects the MNE appliance to the static route.
Active	Always 🕶		
In VPN			
			Cancel

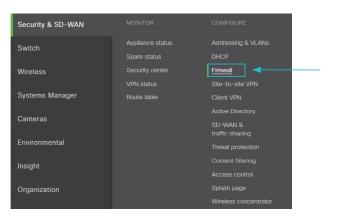
- 4. Within the "Routing" section, the "Static Route" table should include a new record showing your newly created static route.
- 5. Note that in the "Add Static Route" window, you can select the "In VPN" box to specify whether the MX device should advertise this new static route to site-to-site VPN peers.

Firewall

Create a new firewall rule (Layer 3)

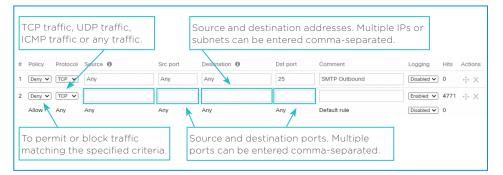
 To create a Layer 3 firewall rule, select Security and SD-WAN -> Configure -> Firewall.





- Within the "Layer 3" section, click on "Add Rule" in the "Outbound rules" subsection. Then, configure the settings for the new firewall rule, including its:
 - Policy (permit or deny).
 - Protocol(s) impacted.
 - Source address(es).
 - Source port(s).
 - Destination address(es).
 - Destination port(s).

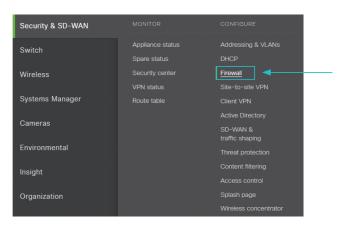
Save changes.



3. Within the "Outbound rules" subsection, the new firewall rule should appear.

Create a new firewall rule (Layer 7)

 To create a Layer 7 firewall rule, select Security and SD-WAN -> Configure -> Firewall.





2. Within the "Layer 7" section, click on "Add layer 7 firewall rule" in the "Firewall rules" subsection. Then, select the settings for your new firewall rule, using the dynamic choices in the "Application" drop-down list. Save changes.

#	Policy	Application				Acti	ons	
1	Deny	Countries	~	Traffic to/from 🗸	ran x North Korea x Russia x	÷	×	
2	Deny	Port	~	25		÷‡÷	Х	
3	Deny	Remote IP range	~	77.72.82.72/32		÷‡+	Х	
4	Deny	Peer-to-peer (P2P)	×	All Peer-to-peer (P2P) 🗸]	÷÷	×	
Th	<u>id a layer</u> ere are no id a port f	Video & music Video & music VioP & video conferencing Web file sharing Software & anti-virus updates Security Productivity Remote monitoring & management Business management Health care Web payments Databases & cloud services	~	Contraction of the second seco	Rules to block applicat video and music sites", application within a ca within the "video and n	ior) or teg	r fo Iory	r a specific type of / (e.g. only iTunes
Ad		Advertising HTTP hostname Port Remote IP range Remote IP range & port Countries	ļ	<	Rules to block traffic b destination ports, remo bound IPs.			

3. Within the "Firewall rules" section, the new firewall rule should appear.

Client VPN

Add new VPN user

 To add a new VPN user, select Security and SD-WAN -> Configure -> Client VPN.

Security & SD-WAN	MONITOR	CONFIGURE
	Appliance status	Addressing & VLANs
Switch	Spare status	DHCP
Wireless		Firewall
	VPN status	Site-to-site VPN
Systems Manager		Client VPN
		Active Directory
Cameras		SD-WAN & traffic shaping
Environmental		Threat protection
		Content filtering
Insight		Access control
Organization		Splash page
organization		Wireless concentrator

2. Within the "User Management" section, click on the Add new user button. The "Create user" window pops up.



Search						Add new use
pearen						
* Description	Email (Usemane)	Account type	Authorized for Client VPN 4	Authorized by	Expires	Greated at +
1 administrator123	administrator 123 dikarem.com	Administration	Wese	Cisco Maralo Sapport (suppridmenti con)	Never	13(43 Dec 10 2017
2 Botts Dosen (API test)	boris.dosen.09@udl.zc.uk	Administrator	West	TAX Infrastructure (information@next4 con)	Never	04:55 Mar 10
3 Super User	metraining- ad mini/Progradu.com	Administrator	Ves	Email verification	Never	13:08 May 08:2016
4 Adam Slater	adam stater@menaki.com	Administrator	-	-		15.16 Mar 23 2018
5 CMNA Activity Access (Last Resol)	emma-activity()manala.mat.	Administrator	-	-		15.25 Jac 07
8 CMISA API Access	omm-api@meraid.net	Administrator	-	-	-	13:57 Jul 07
7 omna pilot	omrepilot@meraki.net	Administrator			-	22/45 May 18
8 Connection Demo	somection@merail.com	Administration			-	06/40 Apr 10 2018
9 Demo Account	demo@merakl.net	Administration			-	08:01 Mar 08 2017
0 ECM52 User	ecms2@merail.com	Administrator	-	-	-	12:24 Mar 11 2019
1 Hitoshi Homma	hitoshi.tomma Pineraki.com	Administrator	-	-		15:24 Aug 26
2 TSE Infrastructure	infrastructure(Omanaki.com	Administrator	-	-		08.20 Feb 18 2019
3 InhaRD	infractuature-ro@merak.com	Administrator	-	-		10.15 Aug 29 2019
4 joe letizts readicity	on lettriseres dont/@mersic.net	Administrator	-		-	14:11 Jan 02
5 joseph letinis-networkschnin	insaph leibts+netaurics/min@meraki.com	Administrator			-	13/54 Mar 25
6 josech letizia skodemo	joseph letizia-skodemo@meraki.com	Administrativelor			-	14:24 Jan 17
7 Leo Sambrana – Clisco Live Temp	leonardo.sambrana@meraid.net	Admenistrator	-	-	-	06:58 Jun 12
8 Masters API Lab	masters-api-lab@meraid.net	Administrator	-	-	-	05:42 Mar 17 2017
9 Max Hemandez	meuhomandez/%cloud.com	Administrator				10:18 Jun 17
MC Instang	metraning@merek.com	Administrator	-	-		12.11 May 10 2018
1 Menik(280 Admin	mensku 260 g/menska com	Administrator	-	-	-	09.07 May 17 2016
2 COND Demo Account	merzki-demo@cdw.com	Administrator			-	13/54 May 21 2018
3 Learning Partners API	meraki-isunchpad-spi@merakii.net	Administrator			-	10:49 Mar 13
4 Colus Admin	olympics@merakl.com	Administrative			-	09:20 Jul 26 2016
5 olympics	olympics@merakl.net	Administrator	-	-	-	07:23 Aug 16:2016
6 Sanchox APLAccess	sandbox-apiPmeraki.com	Administrator	-	-		12:57 May 23 2018
7 Sendbox	sandbar(Pincraki.com	Administrator	-	-		10.21 Oct 03 2018
5 Sublight API Darrey	sear allows work is an adjoint or also carry	Administrator	-	-		13.16 May 23 2018
9 Memblifet	ahtychen+merakibol@czeco.com	Administrator	-	-	-	13:54 Feb 22 2019
D Vender TTMP	vit and nonity run com	Administrator			-	07:48 Det 09 2019
30 Viresets per pege						F 12 F

3. Within the "Create user" window, enter your user's:

- Description.
- Email address.
- Password.
- Authorization (select "Yes," and if applicable, enter an expiration date).

Click the	Create user	button.
-----------	-------------	---------

Create user Account type: Guest	×
Description:	The user's name or identification.
Email (Username):	The user's email address. You can enter a password for the
Password: Generate Authorized: No	user, or automatically generate it by clicking on the "Generate" button.
	Close Print Create user

4. Within the "User Management" section, the table of authorized users should include a new record showing your newly added client VPN user.

SD-WAN and traffic shaping

Create a new shaping rule

1. To create a new traffic shaping rule, select Security and SD-WAN -> Configure -> SD-WAN and traffic shaping.





- 2. Within the "Traffic Shaping Rules" section, click on "Add New Shaping Rule" at the bottom of the section. Then, configure the settings for your new shaping rule, including its:
 - Definition.
 - Bandwidth limit.
 - Priority.

Save changes.

Rule #3 \leftrightarrow $ imes$				
Definition This rule will be enforced on traffic matching any of these expressions.	All Online backup			
Bandwidth limit	Choose a limit	~		
	2 Mbps			
Priority	Low V	Select from various predefined appl	ication	
DSCP tagging	agging Do not change DSCP tag categories or create rules by spec			
Rule #4 🕂 🗙		hostnames, port numbers or IP rang	<u> </u>	
Definition This rule will be enforced on	Add +			
traffic matching any of these expressions.		Bandwidth limits can be specified to ignor		
Bandwidth limit	Choose a limit 5 Mbps details	or obey those already set in the net you can apply more-restrictive ones		
Priority DSCP tagging	Do not change DSCP tag	Priority can be set to high, normal o to prioritize a given network flow rel to the rest of the network traffic.		

- 3. Within the "Traffic Shaping Rules" section, the new traffic rule should appear.
- 4. Note that in the rule parameters, you can use DSCP tagging to apply Quality of Service (QoS) prioritization to Layer 3 traffic. Simply select a value to be used for the DSCP tag in the IP header on all incoming and outgoing IP packets.

Additional references

To learn more about MX security and SD-WAN, refer to the Meraki documentation on:

- General MX best practices
- MX addressing and VLANS
- MX firewall settings
- VPN status page
- Security center
- SD-WAN traffic shaping
- Client VPN overview



Wireless (WiFi) appliance(s)



MNE provides WiFi capabilities via the Meraki MR series, a family of cloudmanaged WiFi access points for enterprises. The MR access points use 802.11ac and 802.11n technologies to deliver the throughput and coverage demanded by business applications.

Use case summary

Action	Page	Common use cases
Configure	SSID and SSID availability	 Enable / disable SSID. Limit SSID availability to certain times, hide it, advertise it or make it available to certain APs.
Action	Page	Common use cases
	Air Marshal	• Get insights into your WiFi infrastructure, as well as contain rogue SSIDs and spoofs.
Monitor	Wireless health	 View all of your wireless networks and their status. Check if a specific client, access point or SSID has had any issues reported.

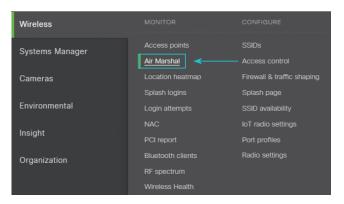


Wireless monitoring

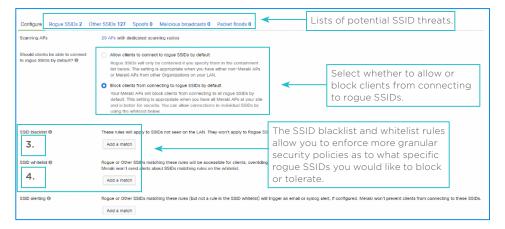
Air Marshal

The Air Marshal is a built-in wireless intrusion prevention system, which can trigger alarms and automatically contain malicious rogue APs.

1. To open the Air Marshal, select Wireless -> Monitor -> Air Marshal.



2. The "Air Marshal" page enables you to configure granular WiFi security policies. We've highlighted some key areas to check out.



 If clients are allowed to connect to rogue SSIDs, you can use the SSID blacklist section to configure more granular policies for certain SSIDs. For example, you can block connections to SSIDs that contain exact words, MAC addresses, keywords or wildcards, as shown below.

These rules w	vill apply to SSIDs seen on a	nd off the LAN.
Ø Block if	Contains keyword	×
Add a mat	Exactly matches	
	Matches MAC address	
Rogue or Oth Meraki won't	Contains keyword	s will be accessible for clients, ove ching rules on the whitelist.
Add a mat	Matches wildcard	



4. Similarly, you can block clients from connecting to rogue SSIDs by configuring whitelists. In the SSID whitelist section, you can specify the SSIDs that are trusted and accessible for clients.

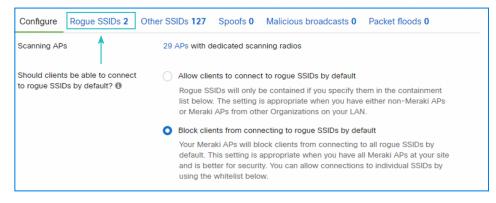
-	er SSIDs matching these rule send alerts about SSIDs mat	es will be accessible for clients, overri ching rules on the whitelist.
✓ Allow if	Exactly matches	×
Add a mate	Exactly matches	
	Matches MAC address	
Rogue or Oth	Contains keyword	s (but not a rule in the SSID whitelist)
Add a mate	Matches wildcard	

Contain rogue SSIDs

1. To contain rogue SSIDs with the Air Marshal, select Wireless -> Monitor -> Air Marshal.

Wireless		
Systems Manager	Access points	SSIDs
	<u>Air Marshal</u>	Access control
Cameras	Location heatmap	Firewall & traffic shaping
	Splash logins	Splash page
Environmental	Login attempts	SSID availability
	NAC	IoT radio settings
Insight	PCI report	Port profiles
Organization	Bluetooth clients	Radio settings
	RF spectrum	
	Wireless Health	

2. Click on the "Rogue SSIDs" tab at the top of the "Air Marshal" page.



3. Select an SSID record from the "Rogue SSID" table and click on the checkbox to the left of the SSID (in this example, "IoT Radius").

SSID	Broadcast MACs	Last seen	First seen	Containment +	Rogue because	Seen by	Wired MACs
IoT Radius	0a:8d:cb:6d:cc:7c (and 1 other)	17 seconds ago	2 days ago	uncontained	Recently seen on LAN	CAMPUS-SFO-3.12-MR56 (78 dB) (and 26 others)	0c:8d:db:6d:cc:7c
IOT	0c:8d:db:6d:cc:7c (and 3 others)	19 seconds ago	2 weeks ago	uncontained	Recently seen on LAN	CAMPUS-SFO-3.12-MR56 (80 dB) (and 26 others)	 0c:8d:db:6d:cc:7c (and 1 other)



- 4. The Edit drop-down button is enabled above the Rogue SSID table. Click on it to see a list of actions to choose from, including:
 - Whitelist.
 - Contain.
 - Alert.
 - Uncontain.

Select "Contain" -> "by SSID."

Edit - Search	-	
Whitelist	MACs	
Contain	I:cc:7c (and 1	
Alert	l:cc:7c (and 3	
Uncontain		

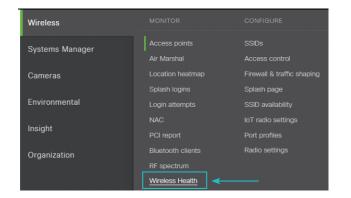
5. Click on the **Confirm** button. Save changes.

< Back			
Bulk add 1 e to contain?	xactly matches		
Confirm			

6. The selected SSID "Containment" status should change from "Uncontained" to "Contained." Clients will now be blocked from connecting to this rogue SSID.

Wireless health

1. To monitor the health of your WiFi network, select Wireless -> Monitor -> Wireless Health.





2. The "Wireless Health" page displays a wealth of information. We've highlighted some key areas to check out.

List Health Map Connection log Overview 09.39 to 10.30 - Image: Connection log Image: Connection log Stor VLN AP TAB BAND At Stors Image: At VLANs At Hogs Image: At Stors	3. Over	view panel.
client devices affected by connection problems 10 / 11 devices	CLIENT DEVICES AFFECTED BY HIGH LATT $2/8$ devices $_{+3376}$	
Are there problematic connection steps?	4. Conr graph.	nection steps
Authentication: 9%	DHCP: 0% DNS: 09	Success: 0%
Connection issues by SSID		
SSID R clients affected by connection problems -	% client devices affected by connection problems	Primary failure stage
mCLOUD-CAMPUS-SFO-Corp 11 mCLOUD-CAMPUS-SFO-Lobby 0	• 100% • 0%	Authentication N/A

- 3. The "Overview panel" displays the overall health of the wireless network, including a quick reference for the percentage of failed connection attempts and average packet latency of connected wireless clients.
- 4. The "Connection steps" graph shows how clients connect to an Access Point, and at what step (association, authentication, etc.) that they might be experiencing issues. You can also view the overall success rate of clients attempting to connect to the wireless network.

Wireless configuration

SSID and SSID availability

1. To rename or disable an existing SSID, select Wireless -> Configure -> SSIDs.

Wireless	MONITOR	CONFIGURE
Systems Manager	Access points Air Marshal	SSIDs Access control
Cameras	Location heatmap	Firewall & traffic shaping
	Splash logins	Splash page
Environmental	Login attempts	SSID availability
Insight	NAC	IoT radio settings
maight	PCI report	Port profiles
Organization	Bluetooth clients	Radio settings
	RF spectrum	
	Wireless Health	



SSIDs Showing 5 of 15	SSIDs. Show all my SSIDs.		
	mCLOUD-CAMPUS-SFO-Corp	mCLOUD-CAMPUS-SFO-Guest	mCLOUD-CAMPUS-SFO-Lobby
Enabled	enabled ¥	enabled 💙	enabled V
Name	rename	rename	rename
Access control	edit settings	edit settings	edit settings
Encryption	802.1X with Meraki RADIUS	Open	Open
Sign-on method	None	Password-protected with Meraki RADIUS	Click-through splash page
Bandwidth limit	unlimited	2.0 Mbps	5.0 Mbps
Client IP assignment	Local LAN	Local LAN	Local LAN
Clients blocked from using LAN	no	yes	yes
Wired clients are part of WI-FI network	no	no	no
VLAN tag 📵	10	40	40
VPN	Disabled	Disabled	Disabled
Splash page			
Splash page enabled	no	yes	yes
Splash theme	n/a	Modern	n/a

2. Within the "Name" section, click on the "Rename" link for an unused SSID.

3. In the text field that appears, type in a new name for the SSID and press "Enter."



4. Within the "Configuration overview" table, the new SSID name should appear.

SSIDs	Showing 5 of 15	howing 5 of 15 SSIDs. <u>Show all my SSIDs</u> .		
	>	NEW-NAME-SFO-Corp	mCLOUD-CAMPUS-SFO-Guest	mCLOUD-CAMPUS-SFO-Lobby
Enabled		enabled V	enabled 🗸	enabled 🗸
Name		rename	rename	rename

5. To disable the SSID, within the "Enabled" section, click on the drop-down list.

SSIDs Showing 5 of 15	SSIDs. Show all my SSIDs.		
	mCLOUD-CAMPUS-SFO-Corp	mCLOUD-CAMPUS-SFO-Guest	mCLOUD-CAMPUS-SFO-Lobby
Enabled	enabled V	enabled V	enabled ¥
Name	rename	rename	rename
Access control	edit settings	edit settings	edit settings
Encryption	802.1X with Meraki RADIUS	Open	Open
Sign-on method	None	Password-protected with Meraki RADIUS	Click-through splash page
Bandwidth limit	unlimited	2.0 Mbps	5.0 Mbps
Client IP assignment	Local LAN	Local LAN	Local LAN
Clients blocked from using LAN	no	yes	yes
Wired clients are part of Wi-Fi network	no	no	no
VLAN tag 🚯	10	40	40
VPN	Disabled	Disabled	Disabled
Splash page			
Splash page enabled	no	yes	yes
Splash theme	n/a	Modern	n/a

6. Select "Disable."

	mCLOUD-CAMPUS-SFO-Corp	mCLOUD-CAMPUS-SFO-Guest	mCLOUD-CAMPUS-SFO-Lobby
Enabled	enabled 🗸	enabled ¥	enabled 🗸
Name	enabled disabled	rename	rename
Access control	edit settings	edit settings	edit settings
Encryption	802.1X with Meraki RADIUS	Open	Open
Sign-on method	None	Password-protected with Meraki RADIUS	Click-through splash page
Bandwidth limit	unlimited	2.0 Mbps	5.0 Mbps
Client IP assignment	Local LAN	Local LAN	Local LAN
Clients blocked from using LAN	no	yes	yes
Wired clients are part of Wi-Fi network	no	no	no
VLAN tag 🚯	10	40	40
VPN	Disabled	Disabled	Disabled
Splash page			
Splash page enabled	no	yes	yes
Splash theme	n/a	Modern	n/a



7. Within the "Configuration overview" table, the column for your disabled SSID should be grayed out.

Set the access control for an SSID

 To set up access control policies for SSIDs, select Wireless -> Configure -> SSIDs.

	MONITOR	CONFIGURE
Wireless	MONITOR	
Systems Manager		SSIDs <
	Air Marshal	Access control
Cameras	Location heatmap	Firewall & traffic shaping
	Splash logins	Splash page
Environmental	Login attempts	SSID availability
Insight	NAC	IoT radio settings
inoight	PCI report	Port profiles
Organization	Bluetooth clients	Radio settings
	RF spectrum	
	Wireless Health	

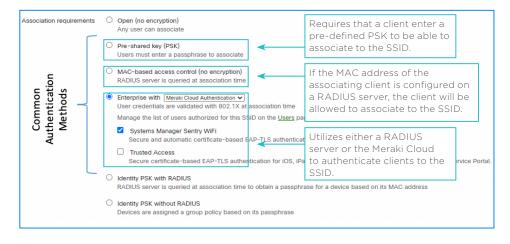
2. Within the "Access control" section, click on the "edit settings" link for an SSID (In this example, "mCloud-Campus-SFO-Corp").

SSIDs Showing 5 of 15	SSIDs. Show all my SSIDs.		
	mCLOUD-CAMPUS-SFO-Corp	mCLOUD-CAMPUS-SFO-Guest	mCLOUD-CAMPUS-SFO-Lobby
Enabled	enabled 🗸	enabled 🖌	enabled 🗸
Name	rename	rename	rename
Access control	edit settings	edit settings	edit settings
Encryption	802.1X with Meraki RADIUS	Open	Open
Sign-on method	None	Password-protected with Meraki RADIUS	Click-through splash page
Bandwidth limit	unlimited	2.0 Mbps	5.0 Mbps
Client IP assignment	Local LAN	Local LAN	Local LAN
Clients blocked from using LAN	no	yes	yes
Wired clients are part of Wi-Fi network	no	no	no
VLAN tag 🚯	10	40	40
VPN	Disabled	Disabled	Disabled
<u>Splash page</u>			
Splash page enabled	no	yes	yes
Splash theme	n/a	Modern	n/a

- 3. Within the "Network access" section, select a preferred authentication method for the SSID, including:
 - Open (co-encryption).
 - Pre-shared Key (PSK).
 - MAC-based access control.
 - Enterprise:
 - Meraki cloud.
 - Radius.
 - Local.
 - Identity PSK with RADIUS.
 - Identity PSK without RADIUS.

Save changes.

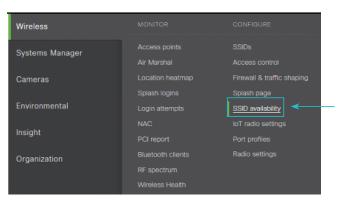




4. The selected authentication method is confirmed.

Configure SSID availability

1. To configure SSID availability, select Wireless -> Configure -> SSID availability.



2. To hide or advertise an SSID, within the "SSID availability" section, click on the "Visibility" drop-down list.

SSID: mcloud-campus-sec	D-Corp 🗸
Visibility	Advertise this SSID publicly V
Per-AP availability 🚯	This SSID is enabled on some APs

3. Click on "Advertise this SSID publicly" if you would like to make it visible for clients or click on "Hide this SSID" to prevent clients from seeing it.

SSID: mcLoud-campus-sfo-corp				
Visibility	Advertise this SSID publicly			
Per-AP availability 🚯	Hide this SSID			



- 4. If advertised, the SSID should be visible to clients. If hidden, the SSID should not be available for clients.
- To limit an SSID's availability to certain times, within the "SSID availability" section, click on the "Scheduled availability" drop-down list and select "Enabled."



6. A weekly schedule appears. Use the sliders to set an availability schedule, or choose a template from the "Schedule templates" drop-down list (e.g. available only 8 AM to 5 PM). Save changes.

Scheduled availability Schedule templates Local time zone	Choose a template America - Los Angeles	s (You can set this on the <u>Net</u>	Temp			[Manua	al slide	ers.
Day	Availability	From	То	0:00	4:00	8:00	12:00	16:00	20:00
Sunday	available 🗸	0:00	24:00						
Monday	available 🗸	0:00	24:00	0:00	4:00	8:00	12:00	16:00	20:00
Tuesday	available 💙	0:00	24:00	0:00	4:00	8:00	12:00	16:00	20:00
Wednesday	available 🗸	0:00	24:00	0:00	4:00	8:00	12:00	16:00	20:00
Thursday	available 🗸	0:00	24:00	0:00	4:00	8:00	12:00	16:00	20:00
Friday	available 🗸	0:00	24:00	0:00	4:00	8:00	12:00	16:00	20:00
Saturdav	available 💙		24:00	0:00	4:00	8:00	12:00	16:00	20:00
Saturday	available 🗸	0:00	24:00	—					

7. The SSID should only be visible and available in the specified time or schedule.

Additional references

To learn more about MNE WiFi, refer to the Meraki documentation on:

- MR Wireless LAN
- Enabling, disabling and changing SSID names
- Air Marshal
- Wireless health



Sensor offers

The Meraki MT sensors are a line of cloud-managed offerings that provides visibility into customer locations. With cloud management, these sensors can be provisioned to alert customers via email and SMS notifications if specific thresholds are exceeded. In this section, you will find the different types of alerts that can be provisioned and customized by customers. Below are the Managed Network Sensors that are offered.

MNE Sensor offers	Device
Temperature and humidity	MT10
Open Close	MT20
Water detection	MT12
Temperature probe	MT11
Air quality	MT14
Smart button	MT30

Setting up sensor alert profiles

The MT line of sensors has robust and easy-to-set-up alerts to notify users in the event of threshold violation. This section outlines the process of creating an Alert Profile and assigning it to a sensor.

Each alert profile may have multiple sensor thresholds that trigger based on specified conditions. Users can assign multiple email recipients and phone numbers for SMS notifications. Below is how to set up an individual Alert Profile. See the Alert Profiles example section in the document to see what a dashboard looks like with multiple Alert Profiles created.

Begin at the main navigation toolbar and select Sensors>Alert Profiles

Sensors	MONITOR	CONFIGURE	Select Alert
Insight	Overview Sensors	Alert Profiles Automations	Profiles to set up alerts for MNE Sensors.
Organization	Energy Savings Chart Reports	MQTT Brokers	
Secure Connect	Event Log Map & floor plans		

Users create multiple alert profiles with notifications to users based on conditional settings.

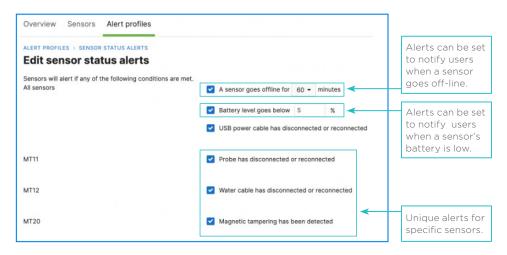


Start by creating and naming the Alert Profile and selecting the sensors you want to monitor:

ALERT PROFILES > TEST123 Create sensor alert profile		
Name	Test123	
Alerting Schedule	Always Scheduled	
Assign Sensors	Choose sensors	×

Monitoring alerts

Alert conditions can be set in this profile based on either general device health or model specific to certain devices.



An email or SMS recipient can be added to the field for notifications. Please note that all default recipients in the network-wide alerts will be automatically subscribed to email notifications for all alerts.

Email	Enter an email address	With Alert Profiles you can notify specific individuals via emails when thresholds are exceeded.
SMS	Default recipients configured on network-wide alerts will be automatically subscribed to email notifications for all alerts.	With Alert Profiles you can notify specific individuals via SMS when thresholds are exceeded.
Webhooks	Enter a webhook name Webhook Servers are configured on network-wide alerts. Default webhook servers will be automatically subscribed to webhook notifications for all alerts.	Users can trigger "push" data into other systems when thresholds are exceeded by utilizing Webhook notifications.

Alert conditions

MNE Sensors can be programmed to notify customers of specific conditions within their environments. Below are the thresholds and the view into the Dashboard for setting up these sensor conditions.



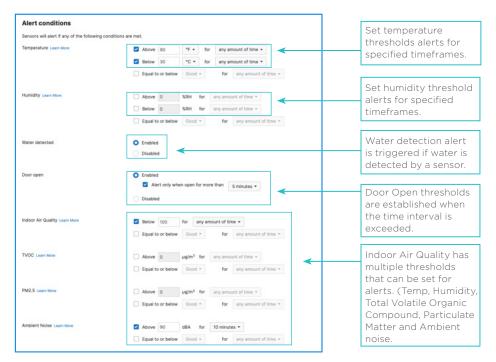
MT sensors	Sensor alerts (alert conditions)	Alert dimensions	Measurement type	Conditions
MT 10 MT 11	Temperature	Above / Below	Celcius or Fahrenheit	Specific timeframe
MT 10	Humidity	Above / Below	% relative humidity	Exceeds threshold
MT 12	Water detection	Alert	Water detection	If a sesor detects water
MT 20	Open Close	Enabled / Disabled	Alert only when open	Specified timeframe
		Temperature	0C-55C / 32F to 131F	
		Humidity	0-95% Relative Humidity	
MT 14	Indoor air quality	Total volatile organic compound	300- >10,000 μg/m ^{3*}	Measured thresholds
		Particulate Matter (PM 2.5)**	0 to 100ug/m^3	
		Ambient noise	20 to 120 dBA***	
MT 30	Smart button	Short Press (less than 1 sec) Long Press (greater than 1 sec)	User-defined	Any

 $\mu g/m3$: The concentration of an air pollutant (e.g. ozone) is given in micrograms (one-millionth of a gram) per cubic meter air or $\mu g/m3$.

**Particulate Matter 2.5 Requires an External power adapter.

**120 dB is a decibel level that describes extremely loud sounds. In fact, on a decibel chart, 120 dB marks the limit from which sounds become painful and very dangerous to the human ear.

Alert conditions configurations (Dashboard)





Alert Profiles examples

MNE Sensors using Alert Profiles allow customers to organize the sensors to alert specific individuals or multiple individuals at the sensor level. Users can easily modify Alert Profiles to change thresholds, modify users who receive alerts, and change alerts status.

Sensor status dierts (EFFAULT) Applied to all sensors O recipients subscribed	Bod Air Quality Alert Appled to 12 sensors 1 recipiant subsorbed Indoor Air Quality is below 90 TVOC level is above 3000 µg/m ⁹	Conference Room Temperature Alert Applied to 53 sensors 1 recipient subscribed Temperature is above 80°F Temperature is below 60°F	Entrance Door Left Open Applied to 1 sensor 1 recipient subscribed Door is open	Entrance Door Opened - No Recipient Appled to 1 sensor 0 recipients subscribed Door is open
High Noise Level Alert Applied to 5 sensors 1 recipient subscribed Ambient noise is above 100 dBA	Humidity Alert Applied to 5 sensors 0 recipients subscribed Humidity is above 70%RH Humidity is below 30%RH	Kitchen Water Detected Applied to 3 sensors 1 recipient subscribed Water is detected	Nightly Alert Applied to 5 sensors 1 recipient subscribed TVCC level is above 3000 µg/m ⁹ Water is detected	SF012_IDF_TEMP_ALERT Applied to 14 sensors 3 recipients subscribed Water is detected Temperature is above 75°F

Switch appliance(s)



MNE provides switching capabilities via the Meraki MS series, a family of cloudmanaged access and aggregation switches. With cloud management, you can configure and monitor switch ports via a secure portal. You can also provision remote sites without on-site IT, and deploy network-wide configuration changes.

Use case summary

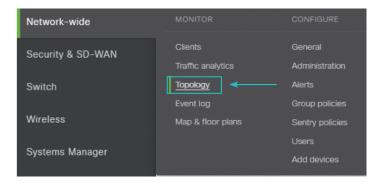
Action	Page	Common use cases
Monitor	Network-wide topology	• View switching alerts using a visual representation of your network.
	Switch ports	• Name ports, turn ports on / off, define port types and specify VLANs.



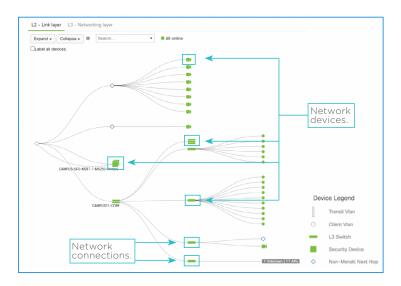
Switch monitoring

Network-wide topology

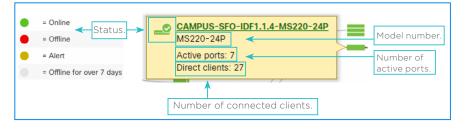
1. To check the status of a switch, select Network -> Monitor -> Topology.



2. The "Topology" page enables you to quickly become familiar with a network environment. By hovering over different elements of the topology, data points are instantly available. While hovering over a node—for example—Subnets, Node IPs on each specific Subnet, and Static Routes for that particular node are listed. In addition to the L2 Topology, the L3 Topology view allows you to visualize the L3 network connectivity.



3. To check the status of a switch, within the "Topology" section hover the mouse over a specific switch appliance. In this example, we selected "CAMPUS-SFO-IDF1.1.4."





Switch ports

Edit switch ports

1. To edit a group of switch ports, select Network -> Monitor -> Switch ports.

Switch	MONITOR	CONFIGURE
Wireless	Switches	Routing & DHCP
	Switch ports	 OSPF routing
Systems Manager	Switch stacks	ACL
	DHCP servers & ARP	Access policies
Cameras		Port schedules
		Switch settings
Environmental		Staged upgrades

2. Within the "Switch ports" section, click on one or more port records (in this example, "Stack Port 2" and "Stacking Port").

Edit	Aggregate	Split !	Mirror	Unmirror	Tags 👻	Search	help 261 switchports, 2 selected (deselect all)		
					trur	k CAMPUS-SFO-ME	DF1.1-MS425-16-CORE1 / 10 details	native 1	enabled
					trur	k CAMPUS-SFO-ME	DF1.1-MS425-16-CORE1 / 11 details	native 1	enabled
					trur	k CAMPUS-SFO-ME	DF1.1-MS425-16-CORE1 / 12 details	native 1	enabled
	Stack Port2				trur	k CAMPUS-SFO-ME	DF1.1-MS425-16-CORE1 / Configured stacking port details	-	enabled
	Stacking Port				trur	k CAMPUS-SFO-ME	DF1.1-MS425-16-CORE1 / Configured stacking port details	-	enabled

- 3. The Edit button is enabled above the Switch Ports table. Click on it to see the configurable port parameters, including:
 - Name.
 - Tags.
 - Port enabled.
 - Stacking.
 - Type.
 - Native VLAN.
 - Link.
 - RSTP.
 - STP guard.
 - Port schedule.
 - Port isolation.

Select "Disabled" in the "Port enabled" section. Click the Update button.



Update 2 ports		×	
Settings are applied to all po	rts selected, including all ports in aggregate groups		
Switchports	CAMPUS-SFO-MDF1.1-MS425-16-CORE1 / Config CAMPUS-SFO-MDF1.1-MS425-16-CORE1 / Config		
Name	Multiple Values	Description of the port.	
Tags	+		
Port enabled	Enabled Disabled	Enable / disable the port.	
Stacking	Enabled Disabled		
Туре	Trunk Access		
Native VLAN	1		
Allowed VLANs	all		
Link	Auto negotiate	 Select the desired link spee 	ed.
RSTP	Enabled Disabled		
STP guard	Disabled	•	
Port schedule	Unscheduled	v	
Port isolation	Enabled Disabled		
		Cancel Update	

4. The selected ports should appear as "Disabled" in the "Switch Ports" table.

Additional references

To learn more about Meraki MS switches, refer to the Meraki documentation on:

- MS switches
- Network topology
- Switch stacks
- Switch ports

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